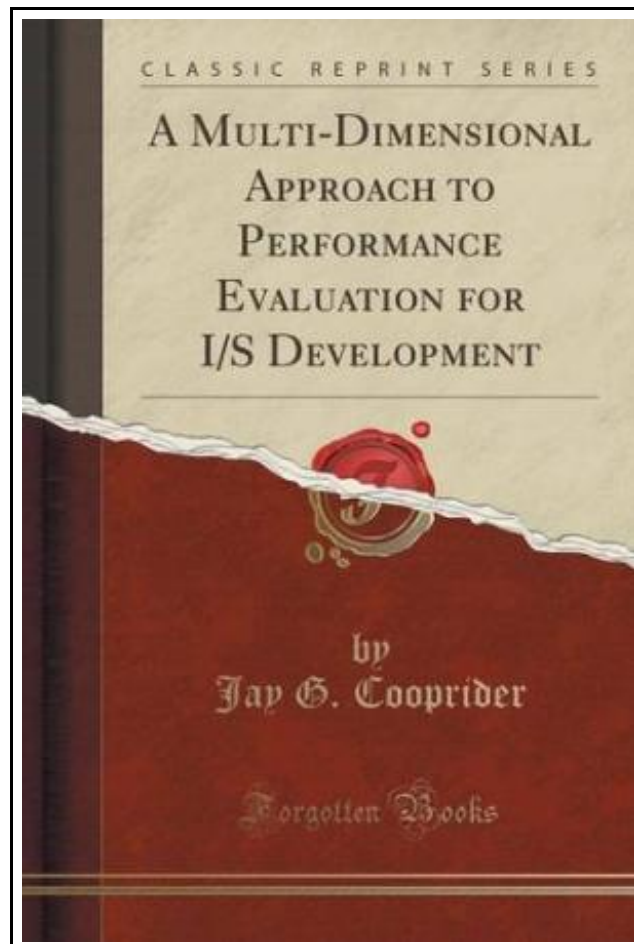


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Forgotten Books, United States, 2015. Paperback. Book Condition: New. 229 x 152 mm. Language: English . Brand New Book ***** Print on Demand *****.Excerpt from A Multi-Dimensional Approach to Performance Evaluation for I/S Development Information systems are a major force in today s organization. Unfortunately, the development of information systems remains very labor-intensive and quite difficult to manage. It is not surprising that Is management is searching for improved methods for evaluating the performance of Is developers. This paper makes an initial step in the evaluation of the Is function by presenting an approach for evaluating the performance of Is development units and describing its use in a large international technology manufacturing firm. We first present a diagnostic, behavior-based model for measuring software development from a management perspective. This model proposes measures of development processes and products from the task, social, and organizational levels of analysis. We then describe the application of this model in a large international technology manufacturing firm. Data Envelopment Analysis (DEA) is used as a technique for applying the model to the firms performance data. The results of the DEA analysis is then used to investigate the performance impacts of various management policies. This evaluation approach provides a systematic method for evaluating development performance. It highlights the importance of using a range of behavior-based measures for evaluating performance, and it illustrates a methodology for examining performance based on such measures. About the Publisher Forgotten Books publishes hundreds of thousands of rare and classic books. Find more at This book is a reproduction of an important historical work. Forgotten Books uses state-of-the-art technology to digitally reconstruct the work, preserving the original format whilst repairing imperfections present in the aged copy. In rare cases, an imperfection in the original, such as a blemish or missing page, may be...



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